



**United States Department of State
and the Broadcasting Board of Governors
Office of Inspector General**

Inspection of Embassy Managua, Nicaragua



Embassy Managua was highly successful in the execution of policy and appropriately recalibrated the relationship with the Nicaraguan government to reflect the harsher new realities of dealing with Sandinista leader Ortega as an elected president.

In close coordination with the Bureau of Western Hemisphere Affairs, Embassy Managua effectively implemented Washington's strategy of sustained engagement along with assistance to allow

the United States maximum influence in preserving democracy and market-based economic development in Nicaragua.

Interagency relationships were smooth and productive, with the Ambassador and the deputy chief of mission enjoying respect among agency chiefs who collectively viewed the front office as skilled at conveying authority without being authoritarian.

Embassy Managua's robust public diplomacy outreach, anchored by an Ambassador with excellent Spanish and media skills, ensured that official U.S. positions gained a hearing in Nicaragua.

Under the exemplary leadership of the consul general and deputy, the consular section was productive and efficient, but needed an additional officer and modification of the new consular waiting area.

Embassy Managua, with strong support from the Ambassador and deputy chief of mission, seamlessly integrated its security program into the structure and operations of the newly constructed embassy.